

ORIGINAL

-02199A-11-0329
SW-02199A-11-0330

Teresa Tenbrink



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From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Friday, April 12, 2013 3:40 PM
To: 'Gerrie Todd'
Subject: RE: Pima request

2013 APR 15 A 11:18

AZ CORP COMMISSION
DOCKET CONTROL

Dear Gerrie,

I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email you sent, and take your concerns very seriously. Your email regarding the Pima Utilities will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The interested parties and Commissioners will be able to view your email. The Commission will consider your comments before a decision is rendered in the Pima Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its application attempts to balance the interest of the utility and its customers.

Commission Staff are very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

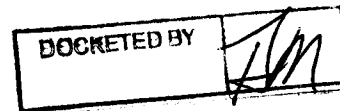
You can track the case's activity and progress by visiting the Commissions' e-Docket website, <http://edocket.azcc.gov/edocket/>, and entering the docket numbers W-02199A-11-0329 and SW-02199A-11-0330. They are consolidated numbers. We appreciate your comments and the interest taken on the proposed application.

Sincerely,

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

Arizona Corporation Commission
DOCKETED

APR 15 2013



From: Gerrie Todd [mailto:blumincacti@yahoo.com]
Sent: Friday, April 12, 2013 3:25 PM
To: BitterSmith-Web
Subject: Pima request

It has been brought to my attention by my homeowners assoc. in Sun Lakes, that Pima Utility, once again is attempting to pass along their costs of paying their investors a dividend to us, their customers!!!! Also, they want to pass along their cost of filing their request with you for requested rate increases. This, to me defies all common sense! I have never heard of a company passing along those kind of costs to the consumer.

I emphatically disagree with this business practice & hope you do not allow this to happen.

Thank you

(over)

Gerrie Todd
Sun Lakes resident.